MEDICAL & HEALTH SERVICES

Co-operative Credit Union

WELCOMES YOU TO ITS' 2020 ANNUAL GENERAL MEETING (AGM)

VENUE: HEAD OFFICE KANIFING

DATE: 11TH DECEMBER 2021

TIME: 08:00 AM

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MISSION

Our mission is to promote thrift among credit union members by affording them the opportunity to accumulate their savings, to create a source of credit at fair and reasonable interest rates, and to provide the opportunity for the members to use and control their money in order to improve their economic and social condition.

VISION

We seek to become a leading cooperative financial institution in The Gambia providing various products and financial services to members with a view to creating an enviable image in the country.

PRINCIPLES

- Voluntary Membership
- Corporate Responsibility
- Democratic Member Control
- Members' Economic Participation
- Autonomy and Independence
- Education, Training & Information
- Cooperation Among Cooperatives

CORE VALUES

- Professionalism
- Responsibility
- Accountability
- Transparency
- Integrity

- Excellence
- Passion
- Courtesy
- Commitment
- Honesty

ANNUAL GENERAL MEETING OF MHSCCU

THE BOARD OF DIRECTORS OF THE MEDI-CAL AND HEALTH SERVICES CO-OPERATIVE CREDIT UNION WISHES TO IN-FORM ALL MEMBERS THAT THE 21ST AN-NUAL GENERAL MEETING (AGM) IS SCHEDULED TO TAKE PLACE ON SATUR-DAY 14TH OF DECEMBER, 2019.

THE MEETING WILL TAKE PLACE AT THE MHSCCU HEAD OFFICE AT THE KANIFING INSTITUTIONAL AREA, OPPOSITE THE GAMBIA FOOTBALL FEDERATION (GFF) COMPLEX

TIME: 8:00AM PROMPT.

THE MAIN OBJECTIVE OF THE AGM SHALL BE TO APPROVE THE 2020 ANNUAL ACCOUNTS AND REPORTS OF THE BOARD OF DIRECTORS.

THEME: FINANCIAL INCLUSION FOR BUILDING RESILIENCE.

AGM Programme Schedule

Time	ACTIVITY
8:00 — 9:00	Registration of members and guests
9:00 — 9:05	Ascertainment of quorum by Registrar of co- operatives
9:05 — 9:15	Prayers by Imam / Priest
9:15 — 9:25	Welcome Remarks by the Master of Ceremony
9:25 — 9:35	Keynote Address by Honourable Minister of
9:35 — 9:45	Statement by Registrar of Cooperatives
9:45 — 9:55	Statement by NACCUG General Manager
9:55 — 10:25	Breakfast
10:25 — 10:40	Report by Chairperson Board of Directors
10:40 — 10:50	Report by Treasurer
10:50 — 11:00	Statement by External Auditor
11:00 — 11:30	General Discussions
11:30 — 11:45	Adoption of 2019 AGM minutes
11:45 — 12:45	Resolution
12:45 — 13:25	Nomination and Election of new Board mem-
13:25 — 13:35	Closing remarks and group photo
13:35 — 14:00	Lunch and departure

Meeting Information

- 1. Call to order: the meeting shall be called to order promptly at specific times.
- 2. Quorum :- the quorum shall be ascertained in accordance with the MHSCCU Bye-laws.
- 3. Recording Secretary:- the Chairperson shall appoint a secretary to record the minutes of the meeting.
- 4. Motions Resolutions :- shall be voted on by raising of the hand to be counted.
- 5. The Board of Directors: MHSCCU's board is composed of 14 members. The Bye-laws states that no board member should serve for more than two consecutive terms.
- 6. Voting Rights: All members have the right to be voted into office and vote for any candidate of their choice.

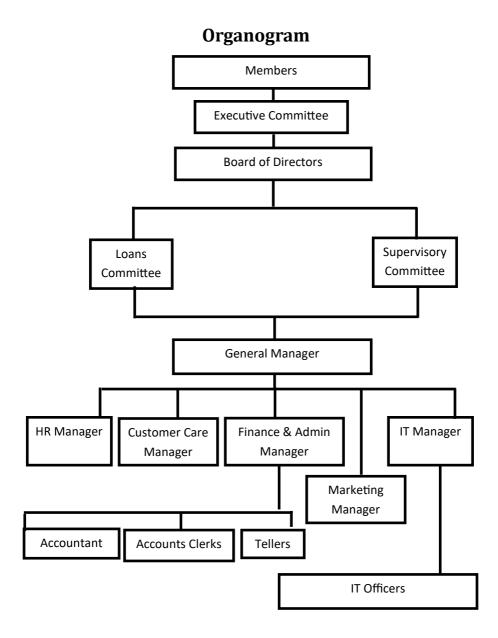
Institutional Information

Registered office

Kanifing Institutional Area Kanifing Layout KMC The Gambia

Auditors

HAD & Co Chartered Accountants and Business Advisers Bertil Harding Highway Kerr Serign The Gambia



MHSCCU Board of Directors

NAME POSITION

Mr. Malang N. Fofona Chairperson

Mr. Abdou Aziz Ceesay Vice Chairperson

Mr. Babucarr N. Joof Secretary
Mr. Lamin P. Fofana Treasurer
Mrs. Horeja Saine Member
Mrs. Isatou Ndimballan Member
Mr. Peter Correa Member

Mrs. Sosseh Saine Member

Mrs. Anslick Jammeh

Dr. Lamin Sawo

Mr. Sheriffo Darboe

Mrs. Amie T. Bah

Representative — Bwiam Hospital

Representative — Bansang Hospital

Representative — Farafenni Hospital

Regional Representative — URR

Mr. Ebrima Saidy Leigh
Mr. Ebou Corr

Regional Representative — NBR West
Regional Representative — NBR East

Mr. Sheriff Sisay Regional Representative — LRR

MHSCCU Supervisory Committee

NAME POSITION

Mr. Buba Sanneh Chairman

Mr. Nfamara Ceesay Secretary

Mr. Assan Sinyan Member

BOARD MEMBERS



MALANG N FOFANA



ABDOU AZIZ CEESAY



BABUCARR N. JOOF

SECRETARY

CHAIRMAN



TREASURER



HOREJA SAINE



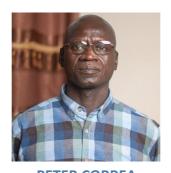
SOSSEH SAINE

MEMBER

MEMBER



AGNES NJIE GOMEZ
GENERAL MANAGER



PETER CORREA MEMBER



FATOU E.H JABBA MEMBER

10

BOARD MEMBERS



ISATOU NDIMBALAN



SEHRIFFO DARBOE

MEMBER



AMIE T. BAH MEMBER



DR LAMIN SAWO MEMBER



EBOU CORR
MEMBER



SHERIFF SISAY MEMBER



ANSLICK JAMMEH MEMBER



EBRIMA SAIDY LEIGH MEMBER

SUPERVISORY COMMITTEE







FAMARA CEESAY



ASSAN SINYAN

Chairman's Report

Fellow Members, Distinguished Guests, Ladies and Gentlemen;

On behalf of the Board of Directors of the Medical and Health Services Cooperative Credit Union (MHSCCU), I have the singular honour and pleasure in welcoming all of you to the 2021 Annual General Meeting of this great Credit Union.

As we assemble here today like the previous years, let me seize this opportunity to remind you that the event is a statutory requirement for all Credit Unions for the purpose of good governance, accountability and transparency.

The Company Law requires that the Board should annually report back to the members about the activities of the Credit Union at an organised highly representative Annual General Meetings (AGM) where the audited accounts of the Credit Union shall be presented and draft resolutions presented for review and adoption or otherwise.

Esteemed Members, Distinguished Guests, Ladies and Gentlemen.

This year's AGM is unique as it encompasses audited financial reports for two years; 2019 and 2020. The threats posed by the COVID-19 pandemic led to the suspension of all public gatherings including the postponement of all AGMs as recommended by the World Health Organization and the Ministry of Health in an effort to control the spread of the disease. Acting on this, the Registrar of Cooperatives directed all Cooperative Credit Unions to suspend all AGMs in 2020 and for this reason, there was no AGM in 2020. This AGM is therefore, a combination of the 2019 and 2020 activities. Although, the 2020 Audit has been conducted and a draft report with a Management Letter were submitted, for which the Board of Directors responded and now awaiting the final report from the Audit Firm.

Esteemed Members, Distinguished Guests, Ladies and Gentlemen;

As we gather to reflect on the gains and challenges of the years 2019 and 2020, I wish to remind all that as a Credit Union we are an autonomous association of members united voluntarily seeking to meet our common economic, social and cultural needs and aspirations premised on the principles of collective ownership and democratic processes.

The years 2019/2020 had been solid performing years for our Credit Union, with members placing their trust in the Medical and Health Services Cooperative Credit Union. For the years under review, the Credit Union reported surpluses of Three Million, One Hundred and Ninety Six Thousand, One Hundred and Thirty Seven Dalasis (D3, 196,137.00) in 2019 and Three Million, Four Hundred and Sixty Three Thousand, Six Hundred and Five Dalasis (D3, 463,605.00) in 2020.

Furthermore, the MHSCCU's overall balance sheet grew by Twenty Nine Million, Three Hundred and Sixty Three Thousand, Seven Hundred and Seventeen Dalasis (D29, 363,717.00) in 2019 resulting to 35% growth compared to the 2018 figures. In 2020, the overall balance sheet grew by Twenty Eight Million, Four Hundred and Thirty Eight Thousand, Nine Hundred and Ninety Eight Dalasis (D28, 438, 998.00) resulting to 25% growth compared to the 2019 figures.

Fellow Members, Distinguished Guests, Ladies and Gentlemen,

It is one year eight months since the first case of COVID 19 was announced in The Gambia but I am grateful, to the resilience demonstrated by our esteemed members and indefatigable staff throughout this challenging times. You remained faithful, steadfast and supportive to the Credit Union and made it stronger than ever before. Members can always count on the MHSCCU to be responsive to their needs as we continue building more resilience together.

Given the significance of this event, I wish to highlight some of the activities successfully undertaken during the financial years 2019 and 2020. The period has been exciting, eventful, challenging but very rewarding for this great Credit Union. The Credit Union maintained its fundamental responsibilities of safeguarding members' savings and availing low interest loans to members as evidenced by the growth in the Credit Union's Savings and loan portfolios. In 2019, the Credit Union disbursed Seventy Nine Million, Fifty Eight Thousand and Four Dalasis and Seventy Two Bututs (D79, 058,004.72) to 3,508 members and Ninety One Million, Nine Hundred and Eighty Seven Thousand Four Hundred and Sixty Five Dalasis and Twenty Two Bututs (D91, 987, 465.22) to 3,364 Members in 2020.

Some of the key activities successfully undertaken in 2019-2020 include:

- ⇒ The Procurement of a standby generator for the MHSCCU HQ
- ⇒ Recruited seven additional Tellers
- ⇒ Recruitment of a Finance and Admin Manager
- ⇒ Recruited 2 security guards
- ⇒ MHSCCU is now secured with armed men (Police Intervention Unit)
- ⇒ Installation of a CCTV camera at the MHSCCU HQ
- ⇒ Procured two fleets of vehicles
- ⇒ Refurbishment of the MHSCCU headquarters (Board Room)
- ⇒ Procurement of IT equipment
- ⇒ Management (General Manager and the Finance and Admin Manager) trained by Central Bank of The Gambia on Money Laundering and Counterterrorism Activities
- ⇒ Some members of staff promoted based on merit
- ⇒ Donated sanitary materials to the Ministry of Health as part of the COVID 19 response
- ⇒ Commissioned new MHSCCU offices (Farafenni and Bansang)
- ⇒ Refurbishment of the EFSTH office

- ⇒ The hiring of legal expert (loan recovery and other legal support)
- ⇒ Tujereng lands finalised and allocated to members
- ⇒ Construction of Borehole for the MHSCCU HQ

I wish to assure you that the Board shall continue pursuing the agenda of addressing challenges for effective and efficient service delivery to our esteemed members. I am also happy to inform you that the Credit Union received approval from the Accountant General's Office for the payment of civil servant salaries under the Ministry of Health. Currently, we have 620 staff from some Hospitals that are receiving their salaries through the Credit Union. I encourage more staff to transfer their salaries to the Credit Union.

Furthermore, a new multipurpose branch shall soon be opened at Talinding Kunjang which shall provide all the Credit Union services including, Money Transfers and Cash Power sales to members and the general public.

The Board has also approved the Credit Union's Strategic Plan 2022-2026 with the provision to increase four branches with a view to addressing members growing demands for reliable and convenient access to service delivery. In this regard, the Board has approved the building of branches in Basse, Bansang, Soma and Bwiam in the coming years.

Esteemed Members, Distinguished Guests, Ladies and Gentlemen;

The appropriate lessons drawn from the 2019/2020 fiscal years require the Credit Union to map out proactive strategies for growth, expansion and resilience during pandemics and economic degenerations. On this note, the Board has proposed projects for sustainable growth and resilience interventions through investments in building Lodges instead of wholly relying on members' savings. On this note, the Credit Union plans to build lodges in Farafenni, Kaur, Bansang and Basse. We are hopeful that this will generate substantial revenues as returns on investments to the Credit Union.

In our pursuit towards making the Credit Union's loan products more affordable and competitive, The Board has reviewed the monthly interest rate of

1.25% applied to the Special loan and is now reduced to **1.15%** monthly. The Board has proposed streamlining all <u>loan interests to **1%** monthly effective January 2022</u> pending approval from the General Membership.

In addition to the above, I wish to announce that the Board has approved the introduction of two loan products; School Fees and Consumer Loan which shall be beneficial to the members. Furthermore, the Board is also reviewing proposal for the introduction of Fixed Deposit Accounts for members. The fixed deposit accounts shall remain fixed and non-withdrawable for six or twelve month's period depending on the saver's choice and shall attract fixed interest rates at the chosen periods to members who patronise the product. This is an attractive product and as soon as the product details are finalised, it will be out for marketing.

Esteemed Members, Distinguished Guests, Ladies and Gentlemen;

I wish to remind you that a fundamental role of your Board is to ensure the effective governance of the Credit Union. In this regard, your Board continually seeks to adopt best practices in the Credit Union's policies, procedures and structures. In response to the recommendations from the 2018 Audit Report, the Board without any external technical support has developed and reviewed several strategic policy documents to guide operations of the MHSCCU. These documents include; The Bye Laws, Scheme of Service, Operating Policy and Procedural Manual, Finance and Accounting Manual, Human Resource Policy, Loan Policy, Procurement Policy, Strategic Plan, Staff Loan Policy, Internship Policy, ICT Policy, Data and Privacy Policy, School Fees Loan Policy and the Consumer Loan Policy.

During the year 2020, the Board, Executive, Loans and Supervisory Committees still performed their oversight responsibilities as elected representatives manifested in the number of statutory meetings held despite, the restrictions and challenges brought about by the COVID 19. However, we still kept an eye on the operations of the Credit Union to better serve our members as re-

flected in the achievements mentioned above.

Esteemed Members, Distinguished Guests, Ladies and Gentlemen;

Owing to the growing competition in the financial market coupled with the growing population of members of society having no access to banking services, the Board has proposed the review and introduction of policy measures that would not only counter the threats posed by our competitors, but also accommodate other less privileged members of our society who have limited access to savings and loans. In this regard, the Board is recommending opening of the common bond to established institutions for the purpose of competitiveness and financial inclusion to the less privileged members of our society with a view to availing them opportunities to save and prepare for the future of their families. The Board is also proposing the introduction of collateral for guaranteeing loans, for example tendering of a Title Deed or Certificate of Occupancy in the case of land.

I would like to thank my fellow Board Members, Supervisory Committee and the general membership for their relentless cooperation and active participation during this period.

I thank you all for honouring our invitation and look forward to your usual cooperation and support to this great Credit Union.

Treasurer's Report

On behalf of the Board of Directors, I present to you our annual report and Accounts for the years ending 31st December 2019 and 2020. Company law requires the Board of Directors to prepare financial statements for each financial year that give a true and fair view of the state of affairs of the company and of the profit or loss of the company for that year. In preparing those financial statements, the Board of Directors are required:

- \Rightarrow Select suitable accounting policies and then apply them consistently.
- ⇒ Make judgements and estimates that are reasonable and prudent.
- ⇒ State whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements.
- ⇒ Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business.

The Board of Directors are responsible for keeping proper accounting records which disclose with accuracy at any given time; the financial position of the company and to enable them to ensure that the financial statements comply with the Companies Act 2013 and the Banking Act 2009. They are also responsible for safeguarding the Assets of the Company and hence for taking steps for the prevention and detection of fraud and other irregularities.

It is the Treasury Team's responsibility to report to the Board and to you the Members, on the financial affairs of this Credit Union. The audited financial statements were prepared on the bases of International Accounting Standards and financial reporting standards as indicated above.

As the accounts have shown, revenue generated through interest on loans amounted to D9,229,463.00 for the year 2019 compared to D7,830,051.00 for the year 2018 resulting to 13% growth in revenue generation. For the year 2020 revenue generations through interest on loans amounted to D12, 901, 185.00 reflecting a growth of 28% compared to 2019 interest income results.

Net operating income grew from **D5**, 725,839.00 in 2018 to **D9**, 702,686.00 in 2019, representing 40% growth in net operating income. The year 2020 registered net operating income of **D12**, 093, 127.00 compared to 2019 values of **D9**, 702,686.00 representing a growth of 20%

For the year 2019, the Credit Union has registered a net surplus amounting to D3, 196,137.00 compared to a surplus of D1, 125,927.00 for the year 2018 resulting to 64% growth in surplus. In the fiscal year 2020 surplus was D3, 463,605.00 resulting to 8% growth compared to 2019 surplus.

I wish to remind members that the devastating effects of COVID-19 had also affected the operations of the Credit Union and its loan recovery activities. Notwithstanding this write off principle, all debts are being pursued and any bad debt paid shall be treated as bad debt recovered. Members are therefore, urged to pay their debts on time.

Interest on Members savings was paid at an unprecedented amount of D3, 667,787.00 for the year 2019 compared to D1, 210,616.00 in the year 2018 resulting to 66% growth. For the year 2020, interest paid on members savings amounted to D2, 930, 370.00. Notwithstanding, members would have observed an unprecedented shoot up in their savings balances due to these interests posted to their accounts during these periods under review.

Assets totals have grown from 2018 values of D82, 246, 546.00 to D111, 610, 263.00 in 2019 representing 36% growth in asset values. In the year 2020, asset values have risen to D140, 049,261.00 representing 25% growth compared to the 2019 figures.

Fellow members, the principal activity of credit unions including MHSCCU, is the provision of access to savings and loan opportunities to members in its common bond. The Credit Union manages its members' shares, capital and loans to members so that it earns income from the margin between interest receivable and interest payable. Both the level of business and the year-end financial position were satisfactory.

For the periods under review, **loans disbursed** to members have also increased from **D53**, **083**,960.00 for the year **2018** to **D79**, **058**,004.00 for the year **2019** representing growth of **49%** in loan disbursements. In the year **2020** loan disbursement amounted to **D91**, **987**, **465**.00 representing **16%** growth compared to **2019** figures

Our loan records continues to grow and with your continuing patronage, we will continue on that path in making MHSCCU your first choice. I am delighted to report that our Credit Union is making a positive difference to the lives of our esteemed members.

May I seize this opportunity to remind our esteemed members of MHSCCU that Credit Unions are faced with multitudes of risks and challenges for their survival, growth and self-sustainability. The risks include loan default, liquidity risks, and market risks. However, the principal risks and challenges persistently confronting management and Board that require your attention, understanding, cooperation and support at all times, is loan defaulting. The loan default aspect require members to honour their loan servicing obligations by ensuring that your monthly loan repayments are fulfilled when they are due. Let us be committed to paying our loans on time.

Management and Board's liquidity policy is to maintain sufficient funds in liquid form at all times to ensure that it can meet its financial obligations as they fall due. Management in collaboration with the Board shall ensure that the Credit Union remains liquid enough to meet the credit union's operational needs in conjunction with the loan and withdrawal needs of the esteemed members at all times.

Fellow Members, for the years under review, members' savings has also increased from D67, 593,371.00 in the year 2018 to D89, 032, 026.00 representing savings growth of 32%. This rising trend continued for the year 2020 when members' savings rose to D119, 922,549.00 compared to 2019 representing 35% growth in member savings.

For the years under review cash and bank balances as at 31st December 2019 amounted to D16, 828,006.00 compared to D15, 604,728.00 for the year 2018 representing growth by 8%. In the fiscal year ending 31st December 2020, Cash and Bank balances rose up to D30, 260, 342.00 compared to 2019 values of D16, 828,006.00 representing a sharp rise of 80%.

The Credit Union's liquidity status has been continuously preserved to make it a self-sustaining and viable cooperative credit union managed prudently for the growth and expansion challenges of the union. The trend is representative of a steadily growing cooperative credit union of the members by the members and for the members.

The current Board has produced a Financial Management Manual that will further guide effective and efficient delivery of quality services. I therefore encourage all members to save more take loans and pay on time without delay.

To conclude, with the current trend, committed Board and Management coupled with prudent financial discipline, may I assure all of you that our Credit Union-Happy Family will continue to grow from strength to strength.

THANK YOU

Auditor's Report

Independent Auditor's Report

To the Members of Medical and Health Services Co-operative Credit Union Limited MHSCCU)

Opinion

We have audited the financial statements of Medical and Health Services Co-operative Credit Union Limited MHSCCU), which comprise the balance sheet as at 31st December 2018, and the income statement, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies. In our opinion, the accompanying financial statements give a true and fair view of its financial performance and its cash flows for the year then ended in accordance with Generally Accepted Accounting Principles (GAAP) and have been properly prepared in accordance with the Companies Act 2013, Cooperatives Societies Act CAP 50:02 of the 1990 Edition and the Non-Bank Financial Institutions Act 2016.

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Credit Union in accordance with the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants (IESBA Code) together with the ethical requirements that are relevant to our audit of the financial statements in The Gambia and we have fulfilled our other ethical responsibilities in accordance with these requirements and the IESBA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter- Compliance with Regulatory Guidelines and Policies

We draw attention to Note 28 of the financial statements, which describes the effect of non-compliance with Central Bank of The Gambia prudential guidelines, and the National Association of Co-operative

Credit Unions of The Gambia (NACCUG) Central Finance Facility Policy and Shares Policy.

Our opinion is not qualified in respect of these matters.

Other Information

Management is responsible for the other information. The other information comprises the General Information and Report of the Directors as required by the Companies Act 2013 and Co-operatives Societies Act CAP 50:02 of the 1990 Edition . The other information does not include the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and we do not and will not express any form of assurance conclusion thereon. In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If, based on the work we have performed, we concluded that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report.

Responsibilities of Management and those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with GAAP, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, management is responsible for assessing the Credit Union's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Credit Union or to cease operations, or has no realistic alternative but to do so. Those charged with governance are responsible for overseeing the Credit Union's financial reporting process.

Auditor's Responsibilities for Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements. As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Credit Union's internal control.

Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.

Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Credit Union's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are

inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Credit Union to cease to continue as a going concern.

Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

The engagement partner on the audit resulting in this independent auditor's report is Abdou Joof.

HAD & Co

Chartered Accountants and Business Advisers Registered Auditors Kerr Serign, The Gambia Date:......2019

Income Statement

Income Statement

for the year ended 31st December 2019

		31st December	31 st December
		2019	2018
	Notes	GMD	GMD
Interest income	7	9,229,463	7,830,038
Interest expense	8	(3,667,787)	(1,210,616)
Net interest income		5,561,676	6,619,422
Other income			
Sundry Income	9	1,825,675	713,484
Total other income		1,825,675	713,484
Credit loss reversal/ (expense)	14	2,315,335	(1,607,067)
Net operating income		9,702,686	5,725,839
Operating expenses			
Personnel costs	10	(1,805,501)	(1,023,938)
Administrative expeses	11	(4,102,185)	(3,483,282)
Depreciation	15	(566,116)	(59,945)
Amortisation	16	(32,747)	(32,747)
Total operating expenses	_	(6,506,549)	(4,599,912)
Net surplus for the year		3,196,137	1,125,927 27

Balance Sheet

Balance Sheet

As at 31st December 2019

		31st December	31st December
		2019	2018
	Notes	GMD	GMD
Assets			
Cash and Bank Balances	12	16,828,006	15,604,728
Investments	13	5,707,121	6,221,807
Debtors	14	73,877,746	47,750,558
Property and Equipment	15	15,115,516	12,554,832
Intangible Assets	16	81,874	114,621
Total assets	_	111,610,263	82,246,546
Liabilities			
Members' Savings	17	89,032,026	67,593,371
Building Fund	21	4,005,304	-
Sundry Creditors	18_	6,330,511	280,827
Total liabilities	_	99,367,841	67,874,198
Equity			
Ordinary Share Capital	19	5,304,061	5,311,729
Statutory Reserve Fund	20	2,440,993	1,641,959
Building Fund	_		4,223,660
Accumulated Fund	_	4,497,368	3,195,000
Total equity	_	12,242,422	14,372,348
Total liabilities and equity		111,610,263	82,246,546

Statement of Cash Flow

Statement of Cash Flows

for the year ended 31st December 2019

		31 st December 31 st	December
		2019	2018
	Notes	GMD	GMD
Operating Activities			
Surplus for the year		3,196,137 1,125	,927
Adjustments for:			
Depreciation charges	15	566,116 59,94	-5
Amortisation	16	32,747 32,74	-7
Net interest income		(5,561,676) (6,61	9,422)
		(1,766,676) (5,40	0,803)
Increase in Debtors		(26,127,188) (4,60	1,350)
Increase in Members' savings (Decrease)/ Increase in Sundry		21,438,655 13,04	-1,353
Creditors		6,049,684 (1,68	6,413)
Increase in building fund		4,005,304-	
Prior year adjustment		(844,824)-	
		2,754,955 1,352	.,787

Statement of Cash Flow

Interest income	9,229,463	7,830,038
Interest expense	(3,667,787)	(1,210,616)
Net cash inflow from operating activities Investing Activities	8,316,631	7,972,209
Decrease in Investments	514,686	614,087
Payment to acquire tangible fixed assets	(3,126,800)	(3,225,678)
Net cash flow used in investing activities	(2,612,114)	(2,611,591)
Financial Activities		
Issue of ordinary shares during the year	(7,668)	81,318
(Decrease)/Increase in building fund	(4,223,660)	638,700
Dividend paid - ordinary shares	(249,911)	-
Net cash inflow from financing activities	(4,481,239)	720,018
Net increase in cash and cash equivalents	1,223,278	6,080,636
Cash and cash equivalents at 1 January	15,604,728	9,524,092
Cash and cash equivalents at 31 December	16,828,006	15,604,728

Notes to the Financial Statements

1 Corporate information

The Medical and Health Services Co-operative Credit Union Limited (MHSCCU), was registered on 23rd July 2000 and domiciled in The Gambia. The registered address of the Credit Union is C/o Edward Francis Small Teaching Hospital, 14 Marina Parade, Children's Wing, Banjul, The Gambia.

The principal activities of the Union continues to be the promotion of savings by members in the form of shares, savings and the granting of loans to members in accordance with the Co-operative Act 1990.

2 Basis of preparation

The financial statements have been prepared on a historical cost basis. The financial statements are presented in Gambian Dalasi (GMD) and all values are rounded to the nearest dalasi, except when otherwise indicated.

3 Statement of compliance

The financial statements have been prepared in accordance with Generally Accepted Accounting Principles, requirements of the Companies Act 2013, Co-operatives Societies Act CAP 50:02 of the 1990 Edition and also the Non-Bank Financial Institutions Act 2016.

4 Presentation of financial statements

The Credit Union presents its balance sheet in order of liquidity. Financial assets and financial liabilities are generally reported gross in the balance sheet. They are only offset and reported net when, in addition to having an unconditional legally enforceable right to offset the recognised amounts without being contingent on a future event, the parties also intend to settle on a net basis in all of the following cir-

cumstances:

The normal course of business

The event of default

The event of insolvency or bankruptcy of the Credit Union and/or its counterparties

5 Summary of significant accounting policies

5.1 Foreign currency translation

5.1.1 Functional and presentational currency

These financial statements are presented in Gambian Dalasi (GMD), which is the Credit Union's functional and presentation currency.

5.1.2 Transactions and balances

Transactions in foreign currencies are translated to Dalasi at the exchange rate ruling at the date of the transaction. Monetary assets and liabilities denominated in foreign currencies at the balance sheet date are translated to Dalasi at the exchange rate ruling at that date. Foreign exchange differences arising on translation are recognised in the income statement. Non-monetary assets and liabilities denominated in foreign currencies, which are historical cost, are translated to Dalasi at the foreign exchange rate ruling at the date of the transaction.

5.2 Recognition of income and expenses

Revenue is recognised to the extent that it is probable that the economic benefits will flow to the Credit Union and the revenue can be reliably measured. The following specific recognition criteria must also be met before revenue is recognised.

5.2.1 Interest and similar income and expense

Interest revenue is generally recognised when future economic benefits of the underlying assets will flow to the entity and it can be reliably measured. It is income derived from use of an entity's assets and hence the interest is mostly dependent on the underlying agreement.

Interest earned comprises of interest on loans, treasury bills and other

instruments and is accounted for on an accruals basis. In respect of loans, recognition of interest income ceases when payment of interest or principal is in doubt and any interest already recognised during that accounting period is reversed. Interest is thereafter included in income only when received.

Interest expense relates to payments made on member's deposits based on rates set by the Board from time to time.

5.2.2 Dividends - income and expense

Dividend income is recognised when the Credit Union's right to receive the payment is established, which is generally when the shareholders approve the dividend.

Dividend expense is recognised when the Members' right to receive the payment is established, which is generally when the directors approve the dividend.

5.2.3 Other income

This income line comprises of members' annual dues, entrance fees, bad debts recovered and sundry income. Income is recognised when due.

5.3 Cash and cash equivalents

Cash and local bank balances included in the balance sheet comprises cash in hand, balances held with banks and credit unions.

Cash and cash equivalents included in the cash flow statement comprises of cash, bank and credit union balances and short term investment, net of bank overdrafts.

5.4 Investments

Treasury bills, equity and bank deposits are stated at cost. Credit is taken for related income in the period it accrues.

5.5 Debtors

These comprise of loans given to members. These are initially measured at fair value.

Loans and advances are stated after deduction of applicable unearned income and provisions for possible credit losses. Provision for bad and doubtful debts are held in respect of loans and advances taking into consideration both specific and general risks.

Provision against loans and advances are based on an appraisal of the loan portfolio. Specific provisions are made where the repayment of identified loans is in doubt and reflect an estimate of the amount of loss expected.

Provisions made during the year less amounts released and recoveries of advances previously written off are charged as a separate amount in the profit and loss account.

Bad debts are written off from time to time as determined by management and approved by the Board of Directors when it is reasonable to expect that the recovery of the debt is unlikely. Bad debts are written off against the provisions for bad and doubtful debts if a provision for bad and doubtful debts had previously been recognized. If no provision had been recognized, the write-offs are recognized as expenses in the income statement.

5.6 Property and equipment

Property and equipment is initially recorded at cost and subsequently measured at cost less accumulated depreciation and any accumulated impairment (losses), with the exception of land which is not depreciated. Depreciation is recognized in net income and is provided on a straight-line basis over the estimated useful life of the assets as follows:

Building	2%
Computer equipment	20%
Office equipment	15%
Office furniture	15%
Motor vehicles	20%

Depreciation methods, useful lives and residual values are reviewed annually and adjusted if necessary.

Subsequent costs are included in the asset's carrying amount or are recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the Credit Union and the cost of the item can be measured reliably. All other repairs and maintenance are charged to the income statement during the financial period in which they are incurred.

Property and equipment is derecognised on disposal or when no future economic benefits are expected from its use. Any gain or loss arising on derecognition of the asset (calculated as the difference between the net disposal proceeds and the carrying amount of the asset) is recognised in other operating income in the income statement in the year the asset is derecognised.

5.7 Intangible assets - software

Software acquired by MHSCCU is classified as an intangible asset and is measured at cost less accumulated depreciation and accumulated impairment losses. Amortisation is recognized in net income and is provided on a straight-line basis over the estimated useful life of the assets as follows:

Software 10%

Amortisation methods, useful lives and residual values are reviewed annually and adjusted if necessary.

Subsequent expenditure on software assets is capitalized only when it increases the future economic benefits embodied in the specific asset to which it relates. All other expenditure is expensed as incurred.

5.8 Impairment of assets

Assets that have an indefinite useful life are not subject to amortisation and are tested for impairment. Assets that are subject to amortisation are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. An impairment loss is recognised for the amount by which the asset's carrying amount exceeds its recoverable amount.

The recoverable amount is the higher of an asset's fair value less costs to sell and value in use. For the purpose of assessing impairment, as-

sets are grouped at the lowest levels for which there are separately identifiable cash flows.

5.9 Members' fund

All member funds are initially measured at fair value, net of any transaction costs directly attributable to the issuance of the instrument.

5.10 Sundry creditors

These comprise of deferred income, accruals and trade payables. Sundry creditors are measured at fair value.

5.11 Post-employment benefits - defined contribution plan

A defined contribution plan is a post-employment benefit plan under which an entity pays fixed contributions into a separate entity and will have no legal or constructive obligation to pay further amounts if the fund does not hold sufficient assets to pay all employees the benefits relating to employee service in the current and prior reporting periods. Obligations for defined contribution pension plans are determined by the amounts to be contributed and recognized as expense in profit or loss when they are due in respect of service rendered before the end of the reporting period.

The Credit Union contributes to the Social Security and Housing Finance Corporation's administered Provident Fund Scheme, wherein the employer contributes 10% of the employee's basic salary and the employee contributes 5% of his/her basic salary.

5.12 Provisions

A provision is recognized if, as a result of a past event, the Credit Union has a present legal or constructive obligation that can be estimated reliably, and it is probable that an outflow of economic benefits will be required to settle the obligation. Provisions are determined by discounting the expected future cash flows at a pre-tax rate that reflects current market assessments of the time value of money and, where appropriate, the risks specific to the liability. The provisions are reviewed at the end of each reporting period.

5.13 Members' shares

Membership shares are classified as liabilities or as member equity according to their terms. Where shares are redeemable at the option of the member, either on demand or on withdrawal from membership, the shares are classified as liabilities. Where shares are redeemable at the discretion of the credit union board of directors, the shares are classified as equity.

6 The preparation of the Credit Union's financial statements requires management to make judgements, estimates and assumptions that affect the reported amounts of revenues, expenses, assets and liabilities, and the accompanying disclosures, and the disclosure of contingent liabilities. Uncertainty about these assumptions and estimates could result in outcomes that require a material adjustment to the carrying amount of assets or liabilities affected in future periods. In the process of applying the Credit Union's accounting policies, management has made various judgements. Those which management has assessed to have the most significant effect on the amounts recognised in the financial statements have been discussed briefly below.

The key assumptions concerning the future and other key sources of estimation uncertainty at the reporting date, that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year, are also briefly described below. The Credit Union based its assumptions and estimates on parameters available when the financial statements were prepared. Existing circumstances and assumptions about future developments, however, may change due to market changes or circumstances arising that are beyond the control of the Credit Union. Such changes are reflected in the assumptions when they occur.

The following are items which require significant estimates, judgement and assumptions:

Going concern assessment;

- Assessment of the useful lifes and residual values of fixed assets;
- Assessment of provision for bad and doubtful debts;
- Assessment for impairment of assets.

Notes to the financial statements

		31st December 2019 GMD	31 st December 2018 GMD
7	Interest income		
	Members' loan	9,030,295	7,599,604
	Investment	122,758	167,959
	Saving bank account	76,410 9,229,463	62,475 7,830,038
8	Interest expense		
	Interest paid on deposits	3,667,787	1,210,616
9	Sundry income		
	Annual dues	679,915	632,250
	Entrance fees	56,800	39,800
	Sundry income Amount Released to revenue	759,240	8,000
	(note 21)	218,356	-
	Bad debts recovered	62,008	33,434
	Dividend Received on	49,356	0
		1,825,675	713,484

10 Personnel costs

Salaries/Wages	1,603,550	837,628
Pension contributions	112,046	56,810
Overtime	26,500	48,500
Provincial Allowance	40,000	57,000
Office provision	23,405	24,000
	1,805,501	1,023,938

The average number of staff employed during the year (including directors) analysed by category, is as follows:

	2019	2018
Manager	1	1
General staff	6	5
	7	<u>6</u> 40

11	Administrative costs			
 	Board and committee ex-	11.1	455,134	533,856
	Credit union related costs	11.2	1,319,879	629,557
	LSGS Premium		413,598	545,939
	Motor Vehicle Running	11.3	147,057	205,152
	Printing & Stationery		127,820	41,725
	Other expenses		68,139	14,200
	Bank charges		500,257	344,837
	Maintenance equipment	-	4,000	
	Annual general meeting		301,325	173,409
	Newspapers & Periodicals		2,700	7,300
	Telephone		11,650	16,500
	Local /International Travel		25,000	425,835
	Maintenance Office		-	59,050
	Miscellaneous expenses		136,617	209,672
	Advertisement		59,800	6,540
	Expenses on Trekking		92,470	66,575
	Donation & Gifts		5,000	60,000
	Software Maintenance		23,310	-
	Building Maintenance		17,650	-
	Office Cleaning		3,050	<u>-</u>
	Fuel and Oil Generator		17,467	-
	Fire Insurance		40,315	
	Water Bill		24,847	51,935
	Electricity		171,600	1,200
	Staff & Board CUG Expens-		33,500	15,000
	Audit fee		100,000	75,000
			4,102,185	3,483,282

Board and committee ex- 11.1 penses

Board expenses		
Executive committee expenses		
Loans committee expenses		
Special Committee expenses		-
Board training Supervisory committee ex- penses	24,525	25,350
11.2 Credit union related costs		
Annual dues - NACCUG Chapter contributions		
Shares branching cost Annual licence -ABACUS software International Credit Unions Day	210,893 15,000	-
Internet Subscription		

11.3 Motor Vehicle Running Cost

94,335	133,200
13,610	64,748
38,262	7,204
850	-
147,057	205,152
9,708,209	6,918,452
3,833,970	3,855,994
2,347,592	1,003,009
2,655	3,037,831
158,003	139,350
100,000	100,000
237,057	34,247
208,743	141,441
231,777	374,404
16,828,006	15,604,728
	13,610 38,262 850 147,057 9,708,209 3,833,970 2,347,592 2,655 158,003 100,000 237,057 208,743 231,777

13 Investments	31 st December 2019 GMD	31 st December 2018 GMD
Ordinary Shares 1 invest- ment - NACCUG	12,655	12,227
Ordinary shares 2 -	12,033	12,227
NACCÚG	1,446,880	1,397,952
Central Finance Facility - NACCUG	3,871,083	3,748,325
Land for sale at Tujereng	376,503	1,063,303
Total investments	5,707,121	6,221,807
14 Debtors		
Members' loans	66,050,398	45,146,486
Staff loans and advances	1,714,741	1,919,814
Sundry debtor	-,·,·	12,100
Emergency Loans	5,020,595	2,554,502
Tabaski Loans	2,058,608	1,821,938
Loans charge off	1,479,058	1,618,153
·	76,323,400	53,072,993
General provision	(2,445,654)	(5,322,435)
	73,877,746	47,750,558

General Provisioning

Opening balance 1.1.2019	5,322,435	5,002,661
Loan loss provision during the year	(2,315,335)	1,607,067
Bad debts writ- ten-off	(561,446)	(1,287,292)
Closing balance 31.12.2019	2,445,654	5,322,435

Loan loss provision is calculated using the following basis:

a. 0-1 month in arrears	1%	1%
b. 2-3 months in arrears	5%	5%
c. 4-6 months in arrears 7-12 months in ar-	20%	20%
d. rears	50%	50%
Beyound 12 months e. arrears	100%	100%

Property and equip-

	Building & Infra- structur e	Land	Motor vehicles			Com- puters	Equip- ment	Total
	GMD	GMD	GMD		GMD	GMD	GMD	GMD
Cost/ valua- tion Balance at 1st January 2018	7,799,124	1,525,000	248,001	-	35,500	116,000	137,900	9,861,525
Additions Disposal/Writeoffs	3,011,678	-	-	-		54,000	160,000	3,225,678
Balance at 31st Decem- ber 2018	10,810,802	1,525,000	248,001	-	35,500	170,000	297,900	13,087,203
Additions Disposal/Writeoffs	107,000	- ·	1,908,500 	600,000	216,000	89,000	206,300	3,126,800
At 31st Decem- ber 2019	10,917,802	1,525,000	2,156,501	600,000	251,500	259,000	504,200	16,214,003

Depreciation								
Balance at 1st January 2018	-	-	248,001	-	27,450	92,800	104,175	472,426
Charges Disposal/Write -offs	-	-	-	-	3,825	23,600	32,520	59,945
Balance at 31st December	<u> </u>	_						
2018	-	-	248,001	-	31,275	116,400	136,695	532,371
Charges Disposal/Write -offs	218,356	-	190,850	22,500	33,825	39,000	61,585	566,116
At 31st December 2019	218,356	_	438,851	22,500	65,100	155,4001	198,280	1,098,487
Net Book Val- ue Balance as at 31st Decem- ber 2019	10,699,446 1,525,00	00	1,717,650	577,500	186,400	103,6003	305,9201	15,115,516
Balance as at 31st December 2018	10,810,802 1,525,00	00	-	-	4,225	53,600	161,205	12,554,832

16Intangible Assets

	Abacus software GMD	Total GMD
Cost/valuation		
Balance at 1st January 2018	327,478	327,478
Additions	-	-
Disposals		
Balance at 31st December 2018	327,478	327,478
Additions	-	-
Disposals		
Balance at 31st December 2019	327,478	327,478
Amortisation		
Balance at 1st January 2018	180,110	180,110
Charges	32,747	32,747
Disposals		
Balance at 31st December 2018	212,857	212,857
Charges	32,747	32,747
Balance at 31st December 2019	245,604	245,604
Net Book Value Balance as at 31st December 2019	81,874	81,874
Balance as at 31st December 2018	114,621	114,621

Notes to the financial statements		31 st Decem-31 st Decemberber	
		2019	2018
		GMD	GMD
17	Members' savings		
	Members' Savings	89,032,026	67,593,371
Sund tors	lry credi-		
Members contributions- Others Accruals - Audit		6,230,511	205,827

fees

Members' savings represents deductions from members' salaries by their employers on their behalf and remitted directly to the Union. Members also do direct cash savings at the Credit Union. There is no restriction on the number of withdrawals and the amount that members are allowed to make but cannot overdraw their savings.

75,000

280,827

100,000

6,330,511

Members contributions- Others

18.1

The reconciliation adjustments relates to funds transferred into the Union's bank accounts from employers on behalf of their members. These amounts are recognised as liabilities until posted to the members' respective loans and savings accounts.

Ordinary share 19 capital

MHSCCU may issue an unlimited number of ordinary shares and may, at its option and with the approval of the directors, redeem its shares. The shares have a par value of GMD600 per share, and each member shall hold a minimum of one share and shall subscribe to one additional new share each year. There are no restrictions on the number of ordinary shares that may be held by a member shareholder except that a member may not subscribe to more than one new ordinary shares of MHSCCU each year. The holders are entitled to receive dividends as declared from time to time. Each ordinary shareholder is entitled to one vote at the Annual General Meeting or Special General Meeting.

The shares can only be redeemed when the shareholder ceases to be a member and close all accounts held at the Union. The par value of the shares and any unpaid dividend is paid to the shareholder net of any liabilities owed to the union.

In the event of liquidation, dissolution or winding-up, all shareholders participate equally in the residual net surplus of MHSCCU, after paying off creditors.

20 Statutory reserve fund

The statutory reserve fund represents transfers made from the union's net profits over the years. Section 37 of The Co-operatives Societies Act 1990 provides for at least 20% of the union's net profits to be to be transferred to the statutory reserve fund. The board has adopted the policy to transfer 25% of net profits to the statutory reserve which is more than the minimum amount required by the above act.

The statutory reserve fund is distributable to shareholders upon liquidation of the union.

Building

21 fund

The building fund represents members' contributions towards the building of the Union's head office building. Since the Building is completed, every year, an amount equal to the depreciation charged is amortised as grant income to income statement.

Balance B/F			
Additions during the year	4,223,660 4,223,660		
Amount Release to Revenue	(218,356)		
Balance C/F	4,005,304 4,223,660		

22 Taxation

The Credit Union is exempted from the payment of corporate income tax pursuant to Section 25(2) (d) of the Income and Value Added Tax Act 2012.

23 Dividend

Ordinary dividend paid

249,911 -